



SUPPORT FOR PRIMARY
EYE CARE DEVELOPMENT

**Richard Carswell appointed
Acting Head of LOCSU**



AOP Deputy Chief Executive Richard Carswell has been appointed on a temporary basis to lead LOCSU until Georgina Gordon, Head of Unit, recovers from her illness and returns to work. He takes up these responsibilities with immediate effect.

LOCSU Chairman Alan Tinger said:

"During Georgina's absence LOCSU Associates and the UK optical bodies have worked extremely hard to ensure LOCSU services to LOCs continued, and we have done so successfully. We are grateful for all those efforts, but we now need someone in a senior role to ensure we operate smoothly and strategically.

"Richard Carswell is highly respected in the profession, and we are grateful to the AOP for making Richard available for a limited period until Georgina returns."

**Profession rejects NHS
Information Governance imposition**

NHS Connecting for Health have launched an Information Governance Toolkit for Eye Care Services. It has not been agreed, nor has the cost of compliance been negotiated. LOCs should advise practices not to implement it and explain to their PCT that this toolkit has not been agreed with the Optical Bodies and cannot be used. Superficially the CfH toolkit looks simple, but there are 3 levels which become increasingly complex and the time commitment would be very onerous.

Speaking on behalf of the optical bodies Bob Hughes said:

"This shows staggering bad faith by Connecting For Health. This has been in discussion for some time, and they were supposed to be re-organising a meeting that had been delayed by the general election. Instead they try to bounce a completely inappropriate toolkit onto the profession which came as a surprise to us, and to the Department of Health.

"This document has simply been cribbed from the pharmacy and dentistry documents, with no attempt to understand the limits of the GOS contract or the reality that very few practices are connected to NHS Net. The requirements would be very expensive for any contractor to implement and we entirely reject it.

Information Governance Toolkit

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Eye Care Service Version 8 (2010-2011)

Requirements List

Req No	Key Req ID	Description	Action
Information Governance Management			
8-114		Responsibility for Information Governance has been assigned to an appropriate member, or members, of staff	View
8-115		There is an information governance policy that addresses the overall requirements of information governance	View
8-116		All contracts (staff, contractor and third party) contain clauses that clearly identify information governance responsibilities	View
8-117		All staff members are provided with appropriate training on information governance requirements	View
Confidentiality and Data Protection Assurance			
8-209		All person identifiable data processed outside of the UK complies with the Data Protection Act 1998 and Department of Health guidelines	View
8-212		Consent is appropriately sought before personal information is used in ways that do not directly contribute to the delivery of care services and objectives to the disclosure of confidential personal information are appropriately respected	View
8-213		There is a publicly available and easy to understand patient information leaflet that informs patients how their information is used, who may have access to that information, and their own rights to see and obtain copies of their records	View
8-214		There is a confidentiality code of conduct that provides staff with clear guidance on the disclosure of personal information	View
Information Security Assurance			
8-304		Monitoring and enforcement processes are in place to ensure NHS national application Standard users comply with the terms and conditions of use	View
8-316		There is an information asset register that includes all key information, software, hardware and services	View
8-317		Unauthorized access to the premises, equipment, records and other assets is prevented	View
8-318		The use of mobile computing systems is controlled, monitored and audited to ensure their correct operation and to prevent unauthorised access	View
8-319		There are documented plans and procedures to support business continuity in the event of power failures, system failures, natural disasters and other disruptions	View
8-320		There are documented incident management and reporting procedures	View
8-321		There are appropriate procedures in place to manage access to computer based information systems	View
8-322		All transfers of hardcopy and digital personal and sensitive information have been identified, mapped and risk assessed; technical and organisational measures adequately secure these transfers	View

"The optical bodies are already well advanced in producing a proportionate and sensible scheme based on the requirements of our current GOS contract, and we will make this available shortly."