

Welcome to the PCSE Ophthalmic Performers Launch Bulletin

NEW ONLINE OPHTHALMIC PERFORMER SERVICES ARE NOW LIVE!

Dear Colleague,

The new online Ophthalmic Performers List service is now live!

The new online system will provide Ophthalmic Performers with a quicker and more accurate method of accessing the Performers List. It also provides instant feedback on the accuracy of the information entered

The new, easy-to-use online services for Performers List administration and applications are web-based, and accessible via PCSE Online, and available for users 24hrs a day. These new online Performers List services:

- Enable Ophthalmic Performers to submit and track changes to their details on the Performers List, such as a change of address or name (previously known as an NPL2 or NPL3 form change).
- Provide Ophthalmic Performers with the ability to apply for the Performers List electronically (known as submitting an NPL1 application).

What you need to do now

All users need to be registered on PCSE Online in order to access the new services.

PCSE recently sent out letters to the contract holders detailing the steps to get online. Each letter featured a unique access code that is required to set up your User Administrators. These User Administrators will then be able to set up all other user types, including selecting the Performers that relate to each store. If you haven't already, **please ensure you register your User Administrators today** so that Performers can access the system.

Note: Specsavers, Boots-owned stores, Vision Express, ASDA, Scrivens, and Optical Express stores will receive the relevant information and guidance either from their respective head offices about the user registration process.

What is PCSE Online?

PCSE Online is a web-based solution for securely submitting Performers List change notifications and Performers List applications from 30th September, and online Ophthalmic payment services from 28th October.

Users can access the service via the PCSE website with a unique login ID and password. Some users may already have access to PCSE Online for ordering supplies. If that is the case, and they will be assigned as Portal Users for the Ophthalmic Performers List and/or

Ophthalmic Payments, those users will still need to follow the User Registration guidance to gain access to those new services.

Remember

From **today**, all new Ophthalmic applications to join the Performers List or any change notifications should be made via PCSE Online.

PCSE Online Queries

If you have any queries about the new online processes, please visit the PCSE website or contact our Customer Support Centre on 0333 014 2884. To find out more information about the new online services please visit the **What's Changing** section of the PCSE website.

You can also try our [online help](#) for answers to the most frequently asked questions from our customers.

Customer Feedback			
Let us know what you think about this Ophthalmic Bulletin by clicking one of the stars below			
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
very useful!	useful	needs improvement	not useful at all

Best Wishes

Primary Care Support England (PCSE)